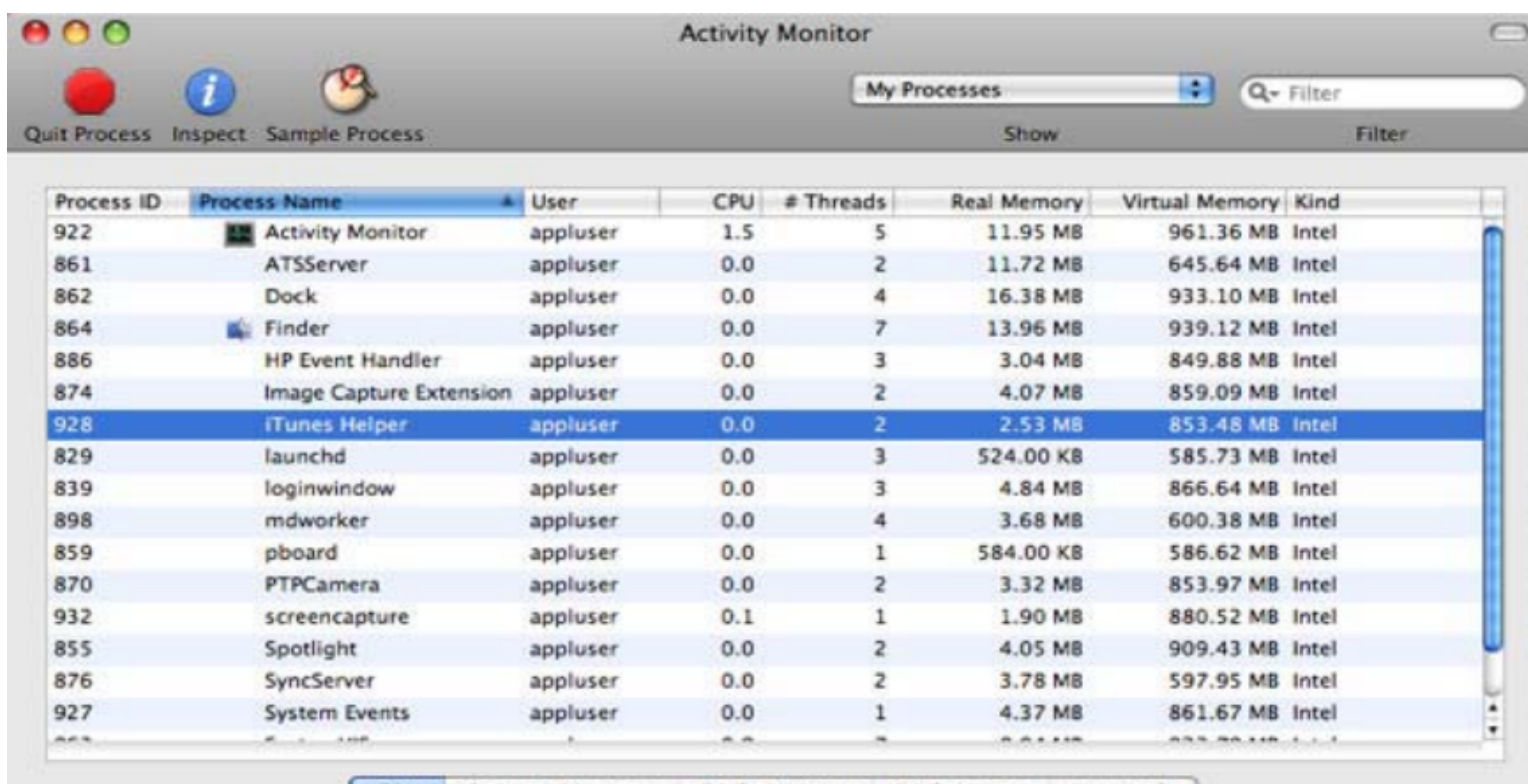


## Removing iTunes from Windows XP

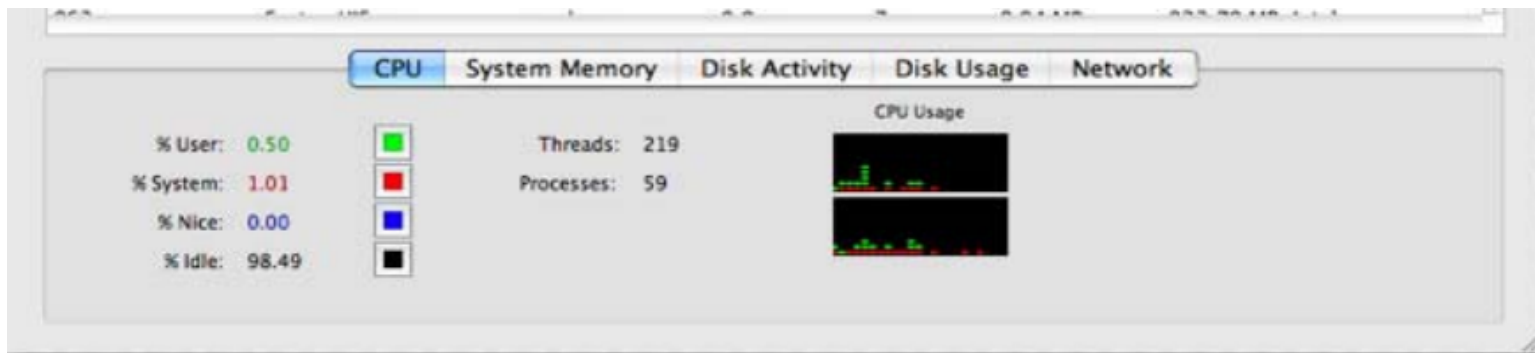
1. Quit iTunes.
  2. On the **Start** menu, click **Control Panel**.
  3. In Control Panel, open **Add or Remove Programs**.
  4. Select **iTunes** from the list of currently installed programs, then click **Remove**.
  5. When asked if you would like to remove iTunes, select **Yes**.
  6. After the uninstallation is complete, do not restart if you are prompted to.
  7. If other entries were present for iTunes remove those as well.
  8. In **Add or Remove Programs**, remove any iPod Updater applications that are listed in the same fashion as iTunes was removed.
  9. Restart your computer.
  10. After the computer restarts, open Local Disk (C:) in Computer or whichever disk programs are installed on.
  11. Open the Program Files folder.
  12. Right-click the iTunes folder and select Delete and choose Yes when asked to confirm the deletion.
- Note:** This folder may have already been deleted.
13. Right-click the iPod folder and select Delete and choose Yes when asked to confirm the deletion. Click Continue if Windows needs permission to continue.
  14. Right-click on the Recycle Bin and on the shortcut menu, click Empty Recycle Bin.
  15. Restart your computer.
  16. Install the compatible version of iTunes listed at:  
<http://www.tripplite.com/EN/products/model.cfm?txtModelID=3906> and  
<http://www.tripplite.com/EN/products/model.cfm?txtModelID=4035>

## Removing iTunes from a Mac

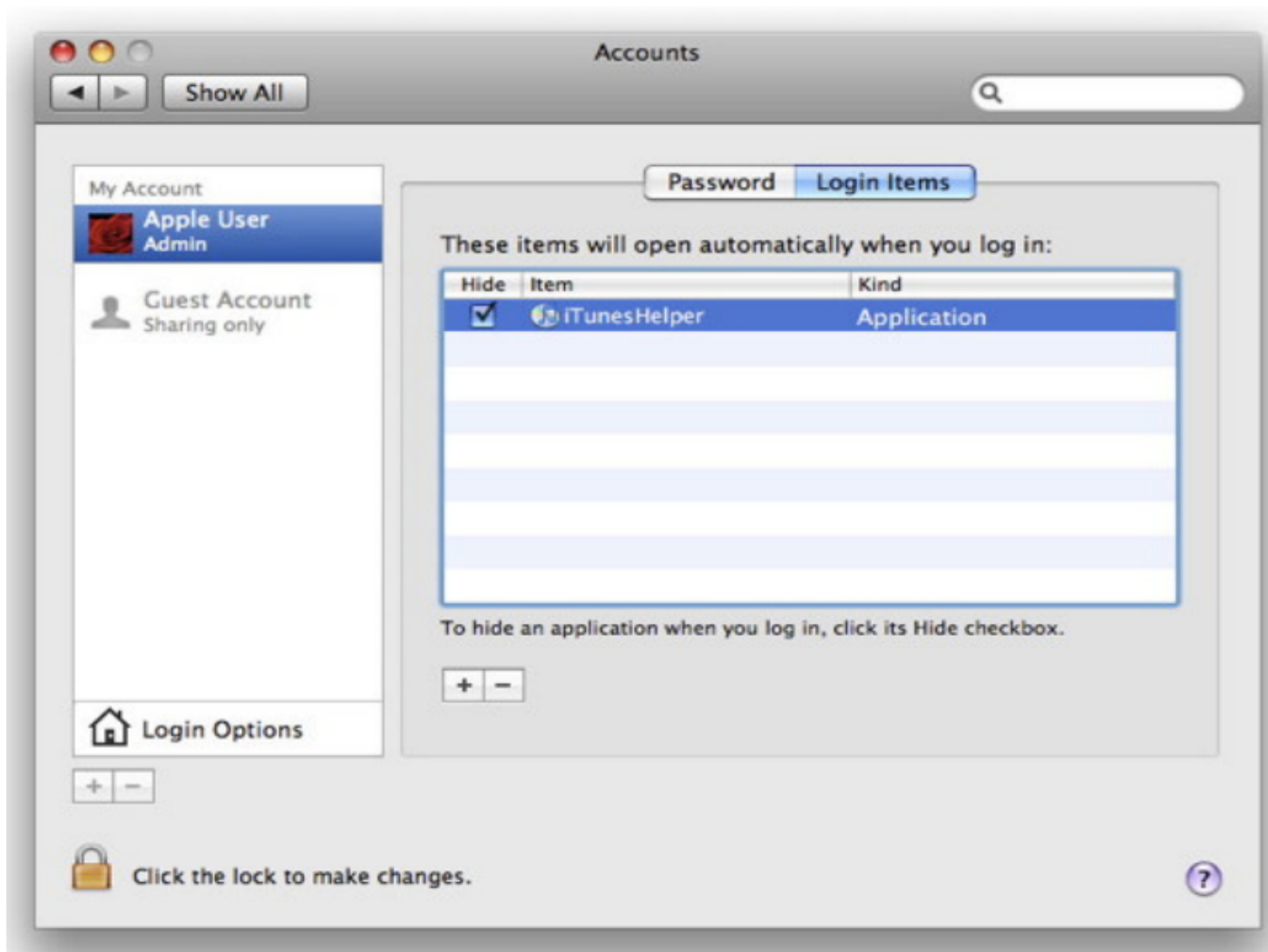
1. Quit iTunes.
2. In the Finder, choose **Go > Applications**.
3. Locate iTunes and then drag it to the Trash.
4. Choose **Go > Utilities**. If Utilities is not available under Go, then choose **Go > Go to Folder**, type in /Applications/Utilities/, and then click Go.
5. Open Activity Monitor.
6. In the process list locate and select iTunes Helper. Click Quit Process. When asked if you really want to quit the process, click Quit.



Process ID	Process Name	User	CPU	# Threads	Real Memory	Virtual Memory	Kind
922	Activity Monitor	appluser	1.5	5	11.95 MB	961.36 MB	Intel
861	ATSServer	appluser	0.0	2	11.72 MB	645.64 MB	Intel
862	Dock	appluser	0.0	4	16.38 MB	933.10 MB	Intel
864	Finder	appluser	0.0	7	13.96 MB	939.12 MB	Intel
886	HP Event Handler	appluser	0.0	3	3.04 MB	849.88 MB	Intel
874	Image Capture Extension	appluser	0.0	2	4.07 MB	859.09 MB	Intel
928	iTunes Helper	appluser	0.0	2	2.53 MB	853.48 MB	Intel
829	launchd	appluser	0.0	3	524.00 KB	585.73 MB	Intel
839	loginwindow	appluser	0.0	3	4.84 MB	866.64 MB	Intel
898	mdworker	appluser	0.0	4	3.68 MB	600.38 MB	Intel
859	pboard	appluser	0.0	1	584.00 KB	586.62 MB	Intel
870	PTPCamera	appluser	0.0	2	3.32 MB	853.97 MB	Intel
932	screencapture	appluser	0.1	1	1.90 MB	880.52 MB	Intel
855	Spotlight	appluser	0.0	2	4.05 MB	909.43 MB	Intel
876	SyncServer	appluser	0.0	2	3.78 MB	597.95 MB	Intel
927	System Events	appluser	0.0	1	4.37 MB	861.67 MB	Intel



7. Quit Activity Monitor.
8. Open System Preferences (choose **Apple > System Preferences**).
9. Choose **View > Accounts** and then click Login Items.
10. Look for the iTunesHelper entry and select it, then click the "-" button to remove it from the list.



11. Quit System Preferences.
  12. Restart your Mac.
  13. Empty the Trash. This should fully remove iTunes.
- Additionally, you may need to remove files and folders associated with iTunes. Use the following steps to remove these files and folders.
1. In the Finder, choose **Go > Go to Folder** and type in ~/Library/ and click Go.
  2. Locate the iTunes folder and then drag it to the Trash.
  3. Choose **Go > Go to Folder** and type in ~/Library/Preferences/ and click Go.

4. Locate the preference files that have names beginning with com.apple.iTunes and move them to the Trash.

File Names should be:

com.apple.iTunes.eq.plist

com.apple.iTunes.plist

com.apple.iTunesHelper.plist

5. Choose **Go > Go to Folder** and type in /Library and click Go.

6. Locate the iTunes folder, and then move it to the Trash.

7. Choose **Go > Go to Folder** and type in ~/Library/Preferences/ByHost/ and click Go.

8. Locate the preference files that have names beginning with com.apple.iTunes and move them to the Trash.

9. Empty the Trash. This should fully remove the files and folders associated with iTunes.

### **Removing iTunes from Vista**

1. Quit iTunes.

2. From the **Start** menu, click Control Panel.

3. In Control Panel, click Uninstall a program. The Programs and Features control panel opens.

Alternately, in Classic Panel of Control Panel, click Programs and Features.

4. Select iTunes from the list of currently installed programs, then click Uninstall.

5. When asked if you would like to remove iTunes, select Yes.

6. After the uninstallation is complete, do not restart if you are prompted to.

7. If other entries were present for iTunes remove those as well.

8. In Programs and Features, remove any iPod Updater applications that are listed in the same fashion as iTunes was removed.

9. Restart your computer.

10. After the computer restarts, open Local Disk (C:) in Computer or whichever disk programs are installed on.

11. Open the Program Files folder.

12. Right-click the iTunes folder and select Delete and choose Yes when asked to confirm the deletion.

Note: This folder may have already been deleted.

13. Right-click the iPod folder and select Delete and choose Yes when asked to confirm the deletion. Click Continue if Windows needs permission to continue.

14. Right-click on the Recycle Bin and on the shortcut menu, click Empty Recycle Bin.

15. Restart your computer.

16. Install the compatible version of iTunes listed at:

<http://www.tripplite.com/EN/products/model.cfm?txtModelID=3906> and

<http://www.tripplite.com/EN/products/model.cfm?txtModelID=4035>