

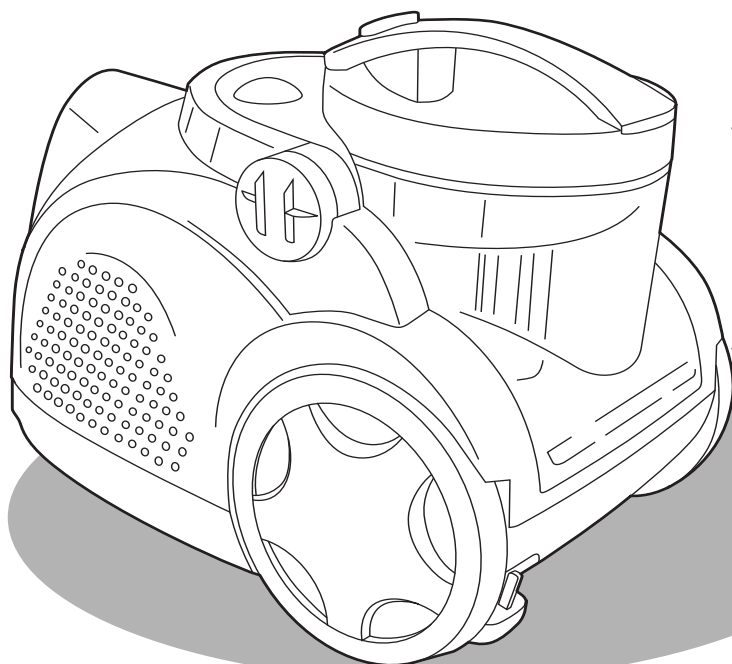


Vax careline  
0870 6061248

# Bagless cylinder

**ASTRATA**

Vax model number:  
VAC-02



instruction manual

[www.vax.co.uk](http://www.vax.co.uk)

Please read carefully before using this cleaner.  
Always fully extend the mains cable before use.  
Retain for future reference.

# 1. Diagram

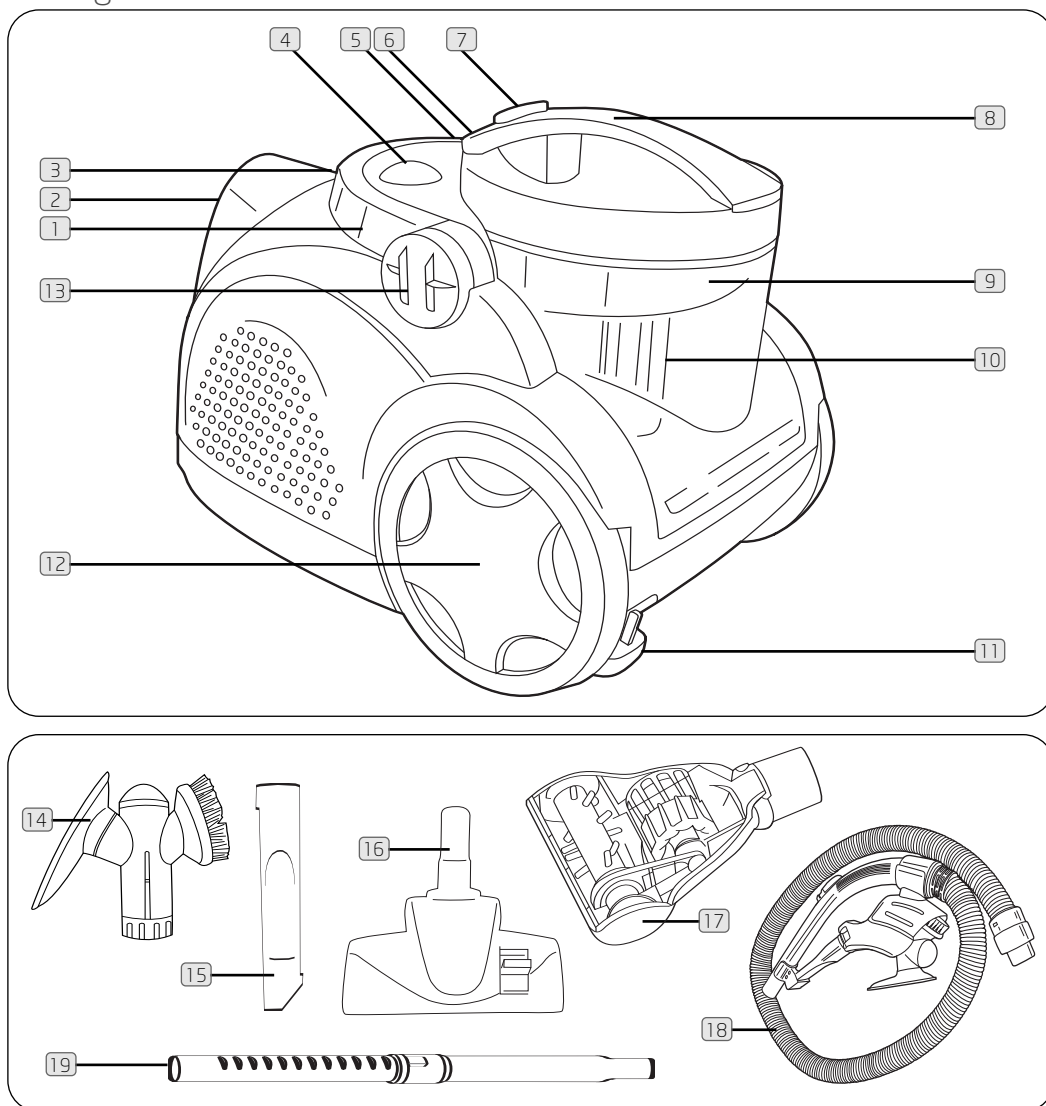


Fig.1/1

- 1 Carry handle
- 2 Hose inlet
- 3 Auto cord rewind
- 4 On/off button
- 5 Variable power
- 6 Post-motor filter
- 7 Dirt container release button

- 8 Dirt container handle
- 9 Dirt container
- 10 Central filter
- 11 Plug
- 12 Wheel
- 13 Parking slot

- Accessories
- 14 2-in1 tool
  - 15 Crevice tool
  - 16 Combination floor tool
  - 17 TurboTool
  - 18 Flexible Hose
  - 19 Telescopic Tube

## 2 parts overview


## 2. Safety Information


### For Household Use Only


When using the vacuum cleaner, basic safety precautions should always be observed, including the following:


1. Only use the vacuum cleaner indoors on dry surfaces.
2. Turn off the vacuum cleaner controls before connecting or disconnecting from the mains supply.
3. Always unplug the vacuum cleaner before connecting or disconnecting the vacuum hose and accessories.
4. Children should be supervised to ensure that they do not play with the appliance.
5. The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
6. Use only as described in this manual. Use only the manufacturer's recommended attachments.
7. Do not use the vacuum cleaner if it has been dropped, damaged, left outdoors or dropped into water. Do not use the vacuum cleaner with a damaged cord or plug. If the supply cord or plug is damaged, return the vacuum cleaner to a Vax Authorised Service Agent or suitably qualified person for examination, repair or adjustment.
8. Do not pull or carry by the cord. Do not use the cord as a handle, close a door on the cord or pull the cord around sharp edges or corners. Do not run the vacuum cleaner over the cord. Keep the cord away from heated surfaces.
9. Do not handle the plug or vacuum cleaner with wet hands. Do not use outdoors or on wet surfaces.
10. Do not put any objects into openings. Do not use with any openings blocked and do not restrict air flow. Keep all openings free of dust, lint, hair or anything that may reduce airflow.
11. Keep hair, loose clothing, fingers and all parts of the body away from openings and moving parts.
12. Do not pick up hot coals, cigarette butts, matches or any hot, smoking or burning objects.
13. Do not pick up flammable or combustible materials (lighter fluid, petrol, kerosene, etc) or use in the presence of explosive liquids or vapours.

14. Do not vacuum up harmful or toxic material (chlorine bleach, ammonia, drain cleaner, etc).
15. Do not vacuum up hard or sharp objects such as glass, nails, screws, coins, etc.
16. Do not use without the filters in place.
17. Take extra care when vacuuming on stairs.
18. Keep vacuuming area well lit.
19. Store the vacuum cleaner indoors in a cool, dry area.
20. Turn off the on/off switch before unplugging the vacuum cleaner.
21. Use only CE-approved 13 amp extension cords. Non-approved extension cords may overheat. Care should be taken to arrange the cord so that the cord cannot be pulled or tripped over.

 **WARNING:** Always switch off and unplug the vacuum cleaner from the electrical outlet before assembling, opening or emptying the dirt container, or before connecting/disconnecting the attachments.


 **CAUTION:** The vacuum cleaner is a very powerful unit. Before plugging the cord into the electrical outlet, make sure the switch is in the 'off' position.

 **IMPORTANT:** If the inlet, hose or telescopic tube is blocked, switch off the vacuum cleaner and remove the blockage(s) before re-starting the vacuum cleaner.

 **IMPORTANT:** Cleaning filters improves vacuum performance. Make sure all the filters are completely dry before inserting back into the vacuum cleaner.

This vacuum cleaner is intended for household use only and not for commercial or industrial use.

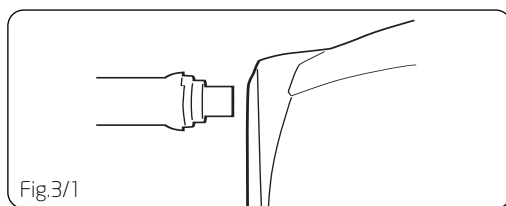
### Motor Thermostat

 **IMPORTANT:** The motor is equipped with a thermal cut-out. If for any reason, the vacuum cleaner should over-heat, the thermostat will automatically turn the unit off. Should this occur, unplug the vacuum cleaner from the electrical outlet and turn off the switch. Remove the dirt container and empty. Clean the filters. Allow the cleaner to cool for approximately one (1) hour. To re-start, plug into an electrical outlet and switch back on.

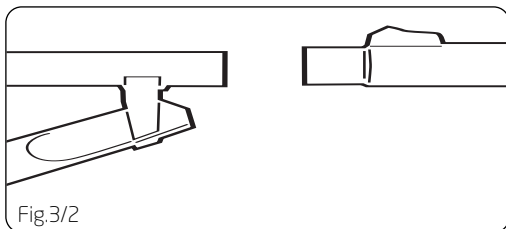
### 3. How to Assemble

**IMPORTANT:** Always unplug the vacuum cleaner from the electrical outlet before assembling or removing the accessories.

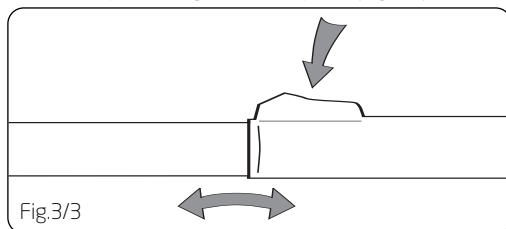
1. Insert the flexible hose into the inlet on the main body of the vacuum cleaner. Push in until it clicks into position (Fig.3/1).



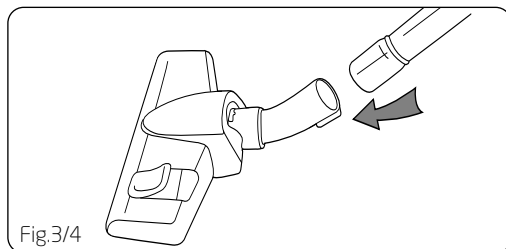
2. Push the telescopic extension tube on to the end of the handle (Fig.3/2).



3. The telescopic extension tube can be lengthened or shortened by pushing the button in and sliding the tube apart or together as required (Fig.3/3).



4. Fit the combination floor head by pushing onto the extension tube (Fig.3/4).



### 4. How to Operate

#### Cord Release

Fully unwind the power cord. A yellow mark on the power cord indicates the recommended cord length. Do not exceed the cord length beyond the red mark.

#### On/off Button

1. Insert the power plug into the electrical outlet. Make sure the vacuum cleaner is switched off.
2. Press the on/off button located on the top of the vacuum cleaner, to switch on the vacuum cleaner and press the button again to turn the vacuum cleaner off.

#### Carpet Cleaning

For carpet and rug cleaning, press the rocker switch on the combination floor head to raise the brushes.

#### Hard Floor Cleaning

For hard floor cleaning, press the rocker switch on the combination floor head to lower the brushes.

#### Variable Power

Located opposite the on/off button there is a variable power dial. Slide this clockwise and anti-clockwise to adjust the suction power.

#### Hose Storage

For convenience there is a slot located on either side of the vacuum cleaner next to the carry handle where the floor tool can be parked for carrying and storage.

#### Carry Handle

Use the carry handle located in the middle of the vacuum cleaner (inc. auto cord rewind button) to move from room to room.

### 5. Accessories

1. The accessories can be attached directly to the handle by removing the telescopic tubes and pushing in the desired accessory.
2. The accessories can also be attached to the telescopic extension tube for extra reach. Remove the combination floor head and push on the desired accessory.

#### 2-in-1 Tool

**Dusting brush:** for delicate surfaces.

**Upholstery tool:** for carpet, upholstery, stairs, etc.

**Crevice tool:** for crevices, corners and cracks, etc.

**TurboTool:** for pet hair, stair and upholstery cleaning (NOTE: Do not use the TurboTool on suede and leather surfaces).

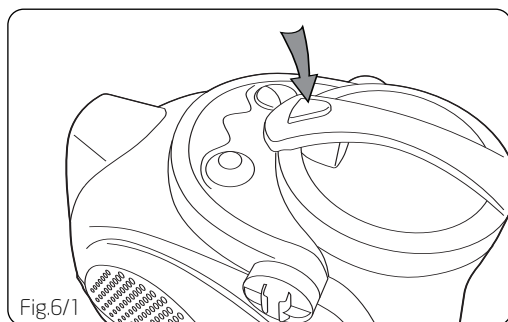
## 6. Dirt Container & Filters: Removal & Replacement

**!** **IMPORTANT:** Always unplug the vacuum cleaner from the electrical outlet before removing the dirt container.

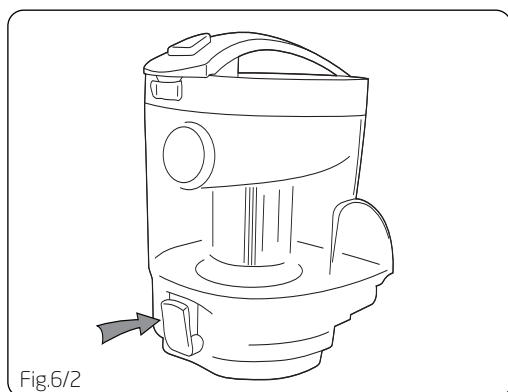
**!** **IMPORTANT:** Do NOT use the vacuum cleaner without ALL of the filters in place.

### Emptying the Dirt Container

1. Press the button located on the dirt container handle to pull out the dirt container (Fig.6/1)



2. Holding the dirt container over a rubbish bin press the button on the side of the container to release dirt (Fig.6/2)



3. When all the dirt has fallen, close the dirt container flap and return the dirt container to the vacuum cleaner.

### Cleaning the central filter

1. Remove the dirt container as directed.
2. Rotate the central filter and pull away from the dirt container.
3. Gently tap the filter against the side of a rubbish bin to remove excess dirt.
4. The central filter can be washed in warm water (max 40°C). Allow to air dry for 24 hours before replacing.

**NOTE:** Do NOT use any detergents or boiling water to wash the filter. Vax recommends washing the filter every time you empty the dust container.

5. Return the central filter to the dirt container and twist until the filter is secure.
6. Return the dirt container to the vacuum cleaner.

### Post-motor filter

**NOTE:** This is located on the right hand side of the vacuum cleaner.

1. Release the post-motor cover by pressing in the catch at the top of the cover.
2. Remove the filter by sliding it to the left and pulling it out.
3. The post motor filter can be rinsed in warm water (max 40°C). Allow to air dry for 24 hours before replacing.

**NOTE:** Do NOT use any detergents or boiling water to wash the filter. Vax recommends rinsing the filter every 9-12 months.

4. Replace the post-motor filter and cover before restarting the vacuum cleaner.

## 7. Cleaning Blockages

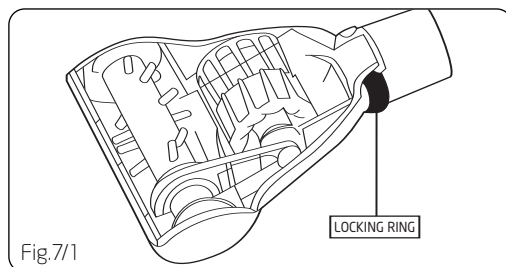
**⚠ WARNING:** To reduce the risk of electric shock, the power cord must be disconnected before performing maintenance/troubleshooting checks.

1. Turn the vacuum cleaner off and unplug from the electrical outlet.
2. The flexible hose can be disconnected from the vacuum cleaner by pushing in the buttons on the hose and pulling away from the machine. Remove any blockages found then reconnect the hose securely.

### Removing debris from the TurboTool

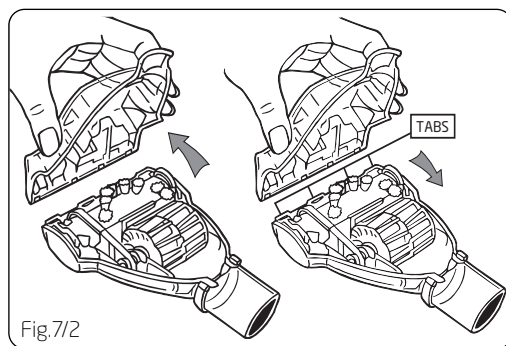
Switch the vacuum cleaner off and disconnect the power plug from the electrical outlet.

Rotate the locking ring 180° (Fig.7/1).



Lift the top cover off and remove any blockage (Fig.7/2).

To re-assemble, ensure that the tabs are engage. Pivot the lower housing closed and rotate the locking ring 180° (Fig.7/2).




## 8. Storage

**⚠ IMPORTANT:** Always unplug the vacuum cleaner from the electrical outlet and rewind the power cord as directed before storing.

**NOTE:** Always store the vacuum cleaner base down.

## 9. Troubleshooting

 **WARNING:** To reduce the risk of personal injury, unplug the vacuum cleaner before performing maintenance/troubleshooting checks.

### **PROBLEM: Vacuum cleaner won't run**

**Cause:** Not properly plugged into electrical outlet.

**Solution:** Plug in securely.

**Cause:** No electricity in the electrical outlet.

**Solution:** Check fuse or breaker.

**Cause:** On/off switch not turned on.

**Solution:** Push on/off switch to 'on'.

**Cause:** Motor thermostat has tripped.

**Solution:** Switch off and unplug the vacuum cleaner. Leave for one (1) hour before switching the vacuum cleaner back on.

**Cause:** Blown fuse/tripped breaker.

**Solution:** Reset circuit breaker or replace fuse.

### **PROBLEM: Cleaner won't pick up/loss of suction.**

**Cause:** Dirt container not installed properly.

**Solution:** Review dirt container replacement.

**Cause:** Dirt container full or blocked.

**Solution:** Empty dirt container.

**Cause:** Clogged filters.

**Solution:** Remove, clean and replace filters.

### **PROBLEM: Accessories won't pick up.**

**Cause:** Accessories are not attached correctly.

**Solution:** Refer to section 5.

### **PROBLEM: Dust escaping from the vacuum cleaner.**

**Cause:** Dirt container full.

**Solution:** Empty dirt container.

**Cause:** Dirt container not installed correctly.

**Solution:** Review dirt container replacement.

**Cause:** Filter not installed completely.

**Solution:** Remove, clean and replace filters.

## 10. UK Service & Help Vax Care 0870 606 1248

Monday-Friday. 9.00am to 5.00pm.

An answerphone will be available out of these hours. Any queries or concerns about using your Vax, call the Vax Careline. Calls are charged at the UK national rate.

Please make a note of the model number and serial number of your Vax before calling. There are over 400 approved Vax Service Agents in the UK. For the nearest Vax Service Agent, please call the Vax Careline or visit [www.vax.co.uk](http://www.vax.co.uk)

## 11. Technical Specification

**Voltage:** 240V ~ 50Hz

**Wattage:** 2000W

**Capacity:** 4 litres approx

**Filters:** Central Filter – washable  
Post-motor filter – washable

**Cord length:** 4.95m (approx)

**Weight:** 8Kg

Subject to change without notice.





### EEC STATEMENT OF COMPLIANCE

Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the VAC-02 Astrata Cylinder Range is manufactured in compliance with the following Directives:

**Safety:** 2006/95/EC Low Voltage Directive

**EMC:** 89/336/EEC Electromagnetic Compatibility Directive



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

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